SUBJECT: CNP-M-A120624-03 CNP Planned Market System Maintenance – Final

NOTICE DATE: December 16, 2024

NOTICE TYPE: CNP-M-A120624-03 - Final

DAYS AFFECTED: Sunday, December 15, 2024, 3:00 PM CST - 11:00 PM CST

**SHORT DESCRIPTION**: CenterPoint Energy has completed planned Market System Maintenance.

**INTENDED AUDIENCE**: All Market Participants.

**LONG DESCRIPTION**: CenterPoint Energy has completed planned Market System Maintenance on Sunday, December 15, 2024, 3:00 PM CST - 11:00 PM CST. Validation has been completed and all systems are functioning as expected at this time.

The following impacts were expected:

- Service orders including 24/7 reconnects, were held in queue, and processed once the maintenance was completed.
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) were not available.
- CRIP/UHIT application requests may have had a delay in responses.
- There was no impact to NAESB.

**ADDITIONAL INFORMATION:** This is the final Market Notice regarding this planned maintenance.

**CONTACT**: If you have any questions regarding this notification, please send an email to <a href="mailto:cr.support@centerpointenergy.com">cr.support@centerpointenergy.com</a>

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC